



Lambgates Patient Participation Group

Venue: Lambgates Health Centre, Lower Ground Floor Meeting Room

Tuesday 20th August 2024

14:00-15:00pm

Attendees:

Christine R	Ann B	Chris G	Maureen H	Debbie H
Eleanor T				

Apologies:

Elsie B				
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Minutes

Practice Update:

Eleanor provided the PPG attendees with a detailed update on the latest activities at the practice. She began by introducing the new trainees who joined the practice in August 2024.



Eleanor also informed the group that Lambgates is currently in the process of transitioning to a new cleaning company, which should improve the overall cleanliness and maintenance of the practice.

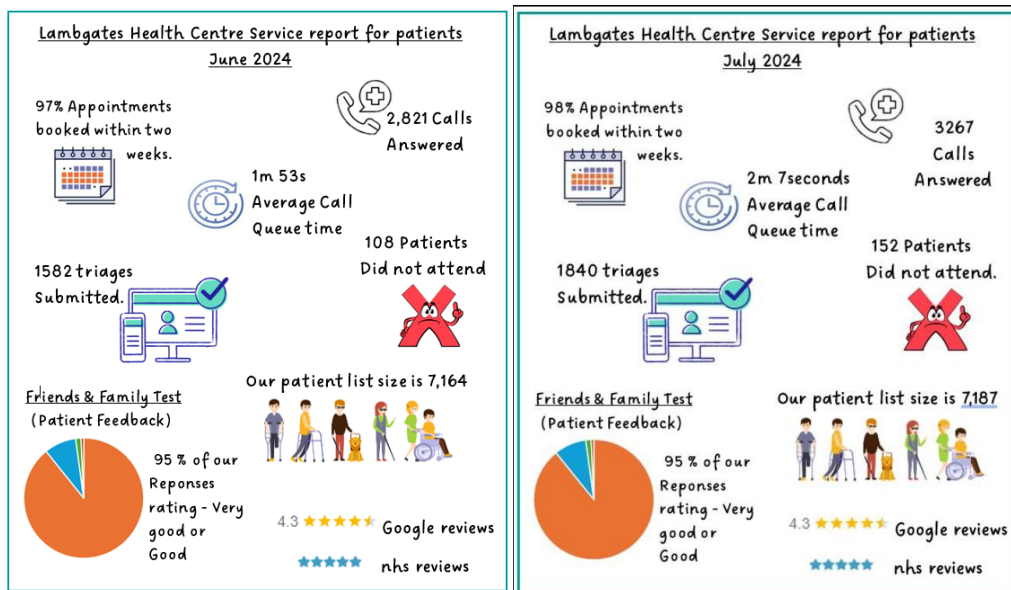
The RSV Campaign is set to begin in September, targeting patients aged 75-79 and pregnant women who are 28 weeks (about six and a half months) or further along. The vaccines have already arrived at the practice, and eligible patients have been invited to receive them.

Gian, the practice's apprentice, has successfully completed the Autumn/Winter 2024 newsletter. This newsletter will be shared on social media and will also be available at the practice for those who prefer a physical copy. Additionally, Kate, the GPA assistant, has

submitted all her assignments for her GP assistant competency framework. The team is confident in Kate's performance and will provide further updates once her results are received.

Eleanor and Debbie presented the most recent GP survey results, which were very positive and well-received by the team. They remain committed to maintaining this high level of performance.

The latest service reports for June and July, covering phone calls, queue times, and triages, were shared. Attendees gave positive feedback on Lambgates' services, particularly praising the reception and clinical teams. Eleanor and Debbie expressed their gratitude and will pass on the feedback to the team.



PCN Update:

Glossop Primary Care Network's Autumn/Winter COVID-19 booster programme for 2024, which, as in previous years, will be held at Simmondley Medical Centre. Some feedback was received regarding the challenges some patients face in accessing this location due to the surrounding hills.

Eleanor also mentioned a current Health Care Assistant (HCA) vacancy within the PCN to support the completion of care plans. Additionally, a new home visiting service is being planned for patients registered with the practice.

The PPG was reminded of the Extended Access service at Howard Street, available Monday to Friday from 18:30 to 20:00 and Saturdays from 9:00 to 17:00.

PPG Notice Board:

The PPG members discussed plans to update the notice board in the reception area. Eleanor noted that many patients have been engaging with the board by writing mindfulness comments and taking positive quotes. Currently, the board features various local events and activities in the Glossop and Hadfield areas.

The new suggestion for the board is a "Did You Know?" display, aimed at providing patients with information about available resources and benefits they may be entitled to. Maureen offered information about an earpiece designed to assist those with hearing impairments, which will be added to the board. Christine and Ann plan to make these updates around November.

Macmillan Coffee Morning:

Our PPG members, Maureen and Ann, have volunteered to help organise and run the practice's Macmillan Coffee Morning and bake sale- please see below;

 Join Us for Our Macmillan Coffee Morning! 

We're thrilled to invite you to our annual Macmillan Coffee Morning on the 27th of September at 9:30 am!

Last year, our community raised an incredible £398.50—let's see if we can top that this year for this fantastic charity.

Whether you can bake some tasty treats or simply come along and join us, your support will make a real impact.

Let's come together as a community for a wonderful cause. Every contribution, big or small, makes a difference!

We look forward to seeing you there!

Next meeting date:

Our PPG plans to meet next on Tuesday 19th November 14:00-15:00pm – Please feel free to join us! We look forward to seeing you there